

Case Study

Intercom system upgrade for residential properties

Abbeville Apartments, Barking *Grainger Plc*

CSS Systems was tasked with upgrading the intercom system at Abbeville Apartments, replacing the old system with a state-of-the-art **Urmet Digital Video Intercom** solution for 100 apartments.

Requirements

The client required a seamless upgrade to improve security and resident satisfaction without disrupting the daily life of tenants. The new system had to be integrated with the building's existing access control system, and the installation had to be completed within a tight timeline while minimising tenant disruption.

Challenges

The apartment block was fully occupied, requiring precise scheduling to minimise disruption. The intercom system needed to be integrated with the existing access control, ensuring continuity of security throughout the upgrade process. Additionally, the project needed to be completed within a week, requiring efficient planning and coordination with the tenants.

Solution

CSS Systems replaced the main entrance call station and intercom control equipment within a single day. Afterward, the team replaced the apartment video intercom units, coordinating with tenants to access their apartments and complete the upgrade without disturbing their schedules. The entire system was successfully upgraded and commissioned within one week.

To find out more

Give us a call on **01992 939700** for a free impartial consultation and find out how CSS can help you.



Benefits

Enhanced security: High-quality video and secure two-way communication reduce the risk of unauthorised access.

Modern design: The sleek and user-friendly design of the new intercom system enhances the aesthetic appeal of the building.

Convenience for residents: The upgraded system integrates with smartphones, allowing residents greater flexibility in granting access.

Reduced maintenance: The new system's improved reliability minimises the need for frequent repairs.

Conclusion

CSS Systems completed the intercom system upgrade at Abbeville Apartments efficiently and within the client's required timeline. The project was carried out with minimal disruption to residents, improving both security and tenant satisfaction.



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